

www.smtech-solutions.com



ABOUT SIA SMTECH SOLUTIONS

SIA SMTECH SOLUTIONS is a leading travel technology company with more than 10 years of experience in designing and developing travel booking software, our company is managed by an experienced management board in the travel industry and run by a highly skilled team of developers with +15 years of experience in developing travel technology platforms. With offices located in India, United Arab Emirates, Turkey and Latvia we guarantee 24/7 dedicated support services.

In our company we offer complete solutions for OTA's, DMC's, GSA's and other players in the tourism marketplace, to promote their travel business worldwide and to connect them with the main suppliers globally and instantly. The success of any internet project depends on using the right innovative solutions that suit its needs and receiving the right support while developing the project as well, and this is exactly what we do to our clients.

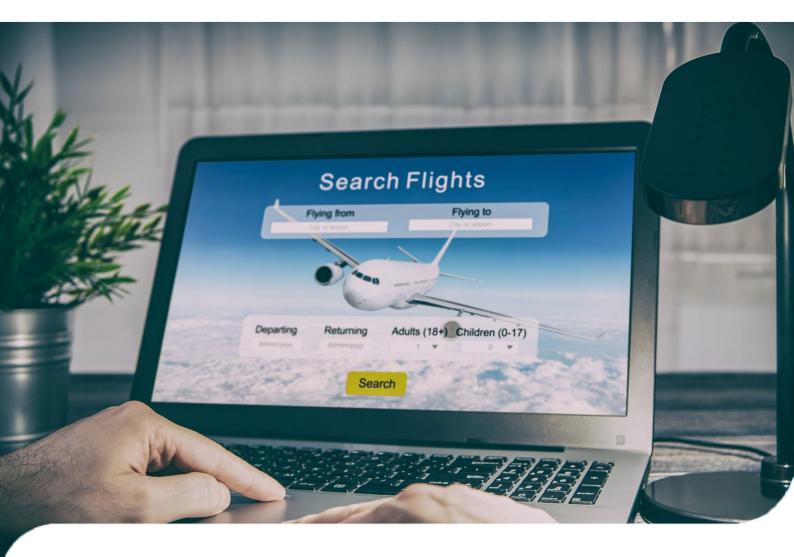
Our mission is to provide a maximum support to our clients by delivering powerful values to them via our solid booking engine platform to meet their goals and requirements as our clients' success is always our success.



WHY US

- High skilled professional team (management & developers)
- Online training for using the platform with video recording for reference
- Fast problem solving 0-30 minutes our response time
- 🎼 Multi international branches GCC India Turkey- Europe
- 24/7 online support as long as the platform is live

WHY TRAVEL AGENCY NEED A PLATFORM ?



- Having your own platform means you have the gateway to a live connection on real time between your main suppliers GDS & GSA in the travel industry and your booking system from one side , and between you and your travelers (b2c b2b) from other side.
- Having your own platform can reduce your operation team by minimum 35% which means reducing your operation cost.
- Having your own platform helps you manage all your booking automatically and keeping history of reports for management & finance back office support.
- 🎼 Having your own platform guaranties the availability of your hotel & flight on real time.
- 🕼 Having your own platform: it means no human mistakes in booking or operation.
- 🜈 Having your own platform: it means your platform can be updated under your request at any time.
- 127 Having your own platform will open a wide door for your B2B connections around the world.

OUR BOOKING ENGINE MAIN FEATURES

CRS MODULE

Central Reservation System allows you to upload your contract with Hotels, Airlines, Transfer and Excursion.

XML OUT MODULE

Allows you to distribute your inventory to other OTA's systems

B2C MODULE

Allows you to sell direct to travelers around the globe 24/7/365.

API INTEGRATION

Allows you to connect to the main suppliers in the world in real time.

EXTRANET MODULE

Allows you to give access for your suppliers to manage their inventory data.

B2B MODULE

Allows you to establish business network by increasing your agencies and sub agencies worldwide.



WHITE LABEL MODULE

Lets you offer an online interface booking portal to your agencies & sub-agencies network.

DISTRIBUTION MODULE

Lets you manage different distribution channels of your inventory, where you can decide what products & at what prices are offered and for whom.

ONLINE BRANCH MODULE

Lets you establish branch offices in any city & country with different domain name and agency name.

TRANSACTION MODULE

Lets you follow up all your bookings and reports in one place for all your booking segments.



EMPLOYEE MANAGEMENT

Lets you create and manage the access privileges for your team.

CURRENCY MANAGEMENT

Upload your private inventory data in different currency as per your contract with your suppliers.

OPERATION MANAGEMENT MODULE

Lets you have full control on operations for all your holiday packages, transfers & excursions without any human mistakes and in seconds' time frame..

ONLINE SUPPORT MANAGEMENT

Lets you receive, send and update the ticket cases raised up from all users.

LANGUAGE MANAGEMENT

Lets you run your booking engine languages.

ACCOUNTING SYSTEM

A Comprehensive Accounting System as per the international standards.

DYNAMIC PACKAGING MODULE

Lets you decide on what products do you want to offer and on which days during a stay period.

THIRD PARTY "OFFLINE" BOOKING

For (Flight – Hotel).

HOTEL CRS

You can upload all types of accommodation contracts that you contracted directly which later can be updated on real time by your contracting team or even the hotelier through the extranet module Push & Pull - Stay & Chk-in calculations rules

| | RS Management | | | | | | | | |
|-------|---------------------|---|-------------------|---|-----------------|---|-----------------|----|---------------|
| i Bak | u Features | | | | | | | | |
| • | Hotel Distributions | 0 | Rate Manager | | Hotel Details * | | Photo Gallery * | Q. | Rooms |
| 1 | Cancellation * | • | Discount Settings | 4 | Contact Info | • | Location * | õ | Attractions * |

MANAGE ALL DIFFERENT RULES THAT HOTELIERS HAVE INCLUDED IN THEIR CONTRACTS, SUCH AS:

- Creating a hotel category
- Creating a hotel
- Managing the details of a hotel 25
- Rate manger 1/E
- Room manager DE
- 1E Locations
- 🕼 Hotel & room photo gallery
- Hotel & room amenities
- 🕼 Board category pricing (multi-boards in same time)
- Child price policy (by age or number)
- 🕼 Rooms visibility & validity view (forecast) 🛛 🕼 Mark-up type (per room per pax)

- 🕼 Cancellation policy (night base percentage base)
- 🕼 Discount offers (different types of discount offer calculations)
- Special offers
- Tax management (tax & tourism taxes)
- 🕼 Extra bed management
- Upgrading room facilities
- Allotment, release, distribution and stop sell
- 💕 Min & maximum stay
- Releasing tax invoice management.
- Pricing type (per room per pax)

TRANSACTION MANAGEMENT

Booked - Failed - Vouchers - Invoices - Amendment Request - Cancel Request - Refunds - Booking Fact Sheet – Reports – Booking Log Files.

| Sivaraman | | | 🌲 👻 🛔 Sivarar | |
|-------------|--|------------------|--|---|
| Edit Room | | | | |
| Room Type | Deluxe | Room Capacity | 2 | Ţ |
| Min Adult | 1 | Max Child | 2 | Ţ |
| No of Rooms | 10 | Room Description | It is a long established fact that a reader will be distract readable content of a page when looking at its layout. T | |
| Inclusion | Room Only Bed & Breakfast Half Board | Price Having? | Refundable Non-Refundable | |

FLIGHT CRS

You can upload all types of airline contracts that you contracted directly, blocked seat or charted flights

| | Sivaraman | | | | | | | A • | 🛔 Sivaraman 👻 |
|---------------------|------------------|----------------------------------|-----------------------|-------------------------|------------------------------------|----|-----------------|------------|---------------|
| Flight Prop | erty | | | | | | | | |
| Contract Details | Flight Itinerary | Availability and Pricing Details | Tax and Release | Passenger Info | Distribution Details | | | | |
| Contract No* | | | Customer Name* | | | | Tour Code* | | |
| Enter Contract No | | | Enter Customer Na | ame | | | Enter Tour Code | | |
| Contract Start Date | | | Contract end Date | | | | Airline name | | |
| | | | | | | | Adria Airways | | * |
| Aircraft Type | | | Flight Mode * | | | | | | |
| | | | Other | | | • | | | |
| - | | | Note : Other - Defaul | it mode ,Admin - Only s | howed in flight+hotel/packages lis | st | | | |

MANAGING ALL DIFFERENT RULES THAT AIRLINES INCLUDE IN THEIR CONTRACTS, SUCH AS:

- Create & manage flight seat contract
- 🕼 🛛 Flight itinerary management.
- 🕼 Connection flight
- 🌌 Airline logo plane module
- 🕼 Pax info
- 🎼 Baggage details
- Fare rules (tax services charges)
- Family fare & class fare management
- Automatic selling priority based on fare family & fare class

- Releasing seat (blocked seat contract)
- Releasing PNL (Passenger Name List) to the airline
- Distributing specific seats to a specific agency.
- 💕 Distribute Management
- 🕼 PNR number e-ticket number
- Cancellation Management
- 🛯 🕼 E-ticket & voucher release
- B2B flight management to control the blocked seat, different family fair & class fare rules.

TRANSACTION MANAGEMENT

Booked – Failed – E-Ticket - Vouchers – Invoices – Amendment Request – Refunds - Cancel Request – Booking Fact Sheet – Reports – Booking Log Files.

| Sivaraman | | | | 🌲 👻 🛔 Sivaraman 🗸 |
|---|-------------------------------|----------------------|-----|-------------------|
| Contract Details Flight Itinerary Availability and Pricing Details Te | ax and Release Passenger Info | Distribution Details | | |
| Generic Distribution Specific Distribution | | | | |
| Appears In? | | B2B | B2C | ALL |
| B2B Distribution | | | | |
| B2B Branch Distribution | | | | |
| Agency Distribution Type | | Included Excluded | | |
| Agencies | | | | |

TRANSFER CRS

You can upload all types of transfer contracts that you contracted directly which later can be updated on real time by your contracting team or even the transfer supplier through the extranet module Push & Pull

| Sivara | aman | | | 🌲 👻 🛔 Sivaraman 👻 |
|---------------|-----------------------|--|----------------------|---|
| Transfer Ma | anagement | | | |
| Edit Transfer | | | | |
| Location Info | Vehicle Info Distribu | ition Pricing Info | | |
| | Transfer Title | TEST TRANSFER FALCON 1001 | Travel Description | Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the |
| | Transfer Title Code | TTF1001 | | 1500s |
| | Agency Type | ×GUEST ×B2B ×B2C ×B2B2B ×B2B2C ×SAGY ×BRANCH_USER | Cancellation Policy | Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s |
| | | | Terms and Conditions | Lorem Ipsum is simply dummy text of the printing and typesetting ind |

Adding a vehicleImage: Airport listsImage: Listing a vehicleImage: Pax infoImage: Listing a transferImage: Distribution managementImage: Adding a transferImage: Price managementImage: Listing a transferImage: Cancellation management

TRANSACTION MANAGEMENT

Booked – Failed – Vouchers – Invoices – Amendment Request – Cancel Request – Refunds - Booking Fact Sheet – Reports – Booking Log Files.

| Sivaraman | 🌲 👻 🛔 Sivaraman 👻 |
|--|-----------------------------------|
| Edit Transfer | |
| Location Info Vehicle Info Distribution Pricing Info | |
| Appears In? | |
| B2B Distribution | |
| B2B Branch Distribution | ×Hejozati (FA_BB_BR_562408) |
| Agency Distribution Type | ● Included Excluded |
| encies | × SIA SMTECH SOLUTIONS × asdfasdf |

PRE-PACKAGES CRS

You can upload all types of pre-package contracts which later can be updated on real time by your contracting team or even the supplier through the extranet module Push & Pull

| Sivaraman | | 🌲 👻 🛔 Sivaraman 👻 |
|--|---|-------------------|
| Package Management | | |
| Edit Package Details | | |
| Basic Info Pax Info Package Hotel Gallery Distribution | ution Guide Info Package Pricing Cancellation | |
| Package Code * | Package Name * | Package Status |
| FIX1001 | Test Fixed package 1 | ACTIVE |
| Country * | City * | Currency * |
| Azerbaijan • | Baku | USD |
| Flight Included for this Package ? * | Flight Supply Type | Includes * |
| | | |

- 🕼 Package info
- With flight without flight (static / dynamic)
- Hotel connect (dynamic)
- **1** Tour connect (dynamic)
- Transfer connect (dynamic)

TRANSACTION MANAGEMENT

Booked – Failed – Vouchers – Invoices – Amendment Request – Cancel Request – Refunds - Booking Fact Sheet – Reports – Booking Log Files.

🕼 Pax management

🕼 Guide management

Pricing management

Distribution management

Cancellation management

| Sivaraman | | | 🌲 👻 🛔 Sivaraman 👻 |
|-----------------------------|---------------------------------------|------------------------------|------------------------|
| Edit Package Details | | | |
| Basic Info Pax Info Package | Hotel Gallery Distribution Guide Info | Package Pricing Cancellation | |
| Durations * | Duration Type | Total Seat Booking | Min Adult Per Booking |
| 3 | Days | • 100 | 1 |
| Max Adult Per Booking | Min Child Per Booking | Max Child Per Booking | Min Infant Per Booking |
| 5 | 0 | 5 | 0 |
| Max Infant Per Booking | Min Infant Age(year) | Max Infant Age(Year) | Min Child Age(Year) |
| 5 | 0 | 5 | 5 |
| | h Alia A durth A and (Manas) | Stan Adult Ann Charles | |

TOUR CRS

You can upload all types of tour contracts which later can be updated on real time by your contracting team or even the transfer supplier through the extranet module Push & Pull

| Sivaraman | | 🌲 👻 🛔 Sivaraman 👻 |
|--|--|-------------------|
| Tour Management | | |
| Edit Tour Details | | |
| Tour Basic Info Pax Info Description Gallery Distribut | on Pickup Info Guide Info Tour Pricing | |
| Tour Code * | Tour Status | Tour Name * |
| SDSDS032 | ACTIVE | Test Tour 1002 |
| Country * | City * | Currency * |
| Azerbaijan • | Baku | USD |
| Tour Route * | Tour Operated * | Meeting Point |
| | Route | Bangalore |

- 🕼 Listing a tour
- 🕼 Listing a tour type
- 🕼 City tour zone
- 🕼 Pax management
- Distribution management

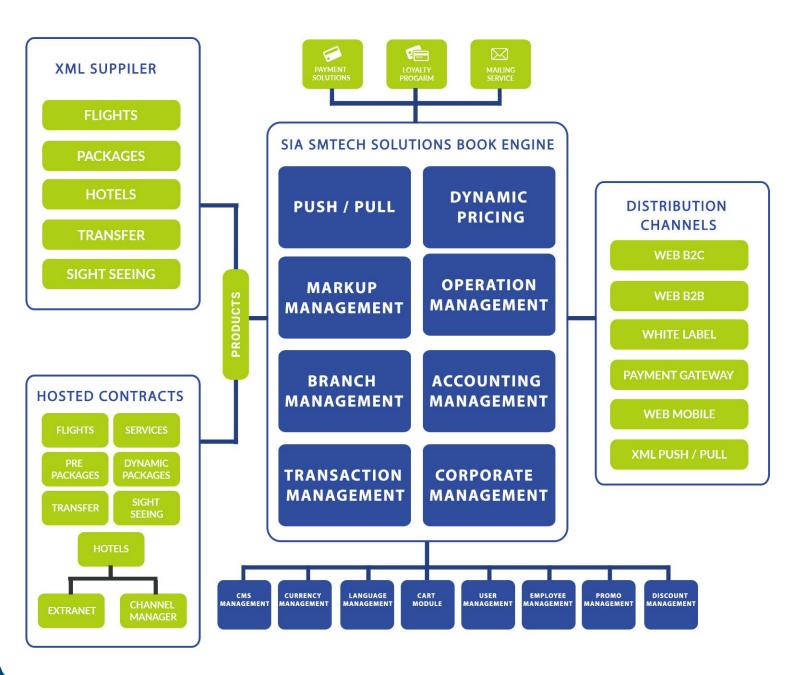
TRANSACTION MANAGEMENT

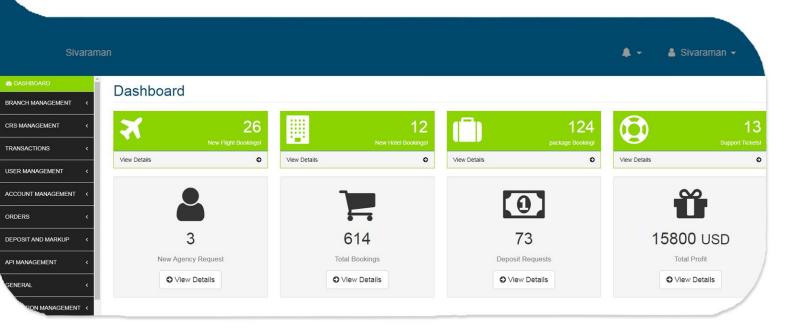
Booked – Failed – Vouchers – Invoices – Amendment Request – Cancel Request – Refunds - Booking Fact Sheet – Reports – Booking Log Files.

| | | 🌲 👻 🛔 Sivaraman 👻 |
|---|-------------------------------------|------------------------|
| dit Tour Details | | |
| Tour Basic Info Pax Info Description Gallery Distribution | Pickup Info Guide Info Tour Pricing | |
| Durations * | Duration Type | Total Seat Booking |
| 2 | Days | 160 |
| Min Adult Per Booking | Max Adult Per Booking | Min Child Per Booking |
| 1 | 50 | 0 |
| Max Child Per Booking | Min Infant Per Booking | Max Infant Per Booking |
| 1 | 0 | 5 |
| Min Infant Age(year) | Max Infant Age(Year) | Min Child Age(Year) |
| 1 | 5 | 6 |
| Child Age(Year) | Vin Adult Age(Year) | Max Adult Age(Year) |

- 🞼 Pick up management
- 🕼 Guide management
- 🕼 Tour info management
- Cancellation management

SIA SMTECH SOLUTIONS BOOKING ENGINE





OTHER SOLUTIONS

XML WEB SERVICES (API)

You can offer your clients real-time rates, descriptions and availability of your travel products via XML connectivity.

Your clients can connect to your products on real-time via the XML web services.

You can offer your clients real-time rates, descriptions and availability for accommodation, flight, destination services and vacation packages.

Your customers can book your products directly on their websites through an interface that meets the standards of the tourism industry (OTA standards).

EXTRANET MODULE

You can give your suppliers an access to your own extranet with different permissions allowing them to update their inventory data (part / all)

- 🕼 Stop sell
- 🕼 Update data
- Modify rates
- 🕼 Discount offers
- 🕼 🛛 Adjust allotment
- 🥙 Update descriptions



OUR CLIENTS & PARTNERS

CLIENTS

We have a large base of customers in different countries across the world. All our customers are 100% satisfied and happy of dealing with our company and for using our amazing platform

- 🕼 Tour Operators / Wholesalers.
- Accommodation Suppliers.
- 🛷 Online Travel Agencies (OTA's).
- 🛷 Destination Management Companies (DMC's).
- 💅 Central Reservation Systems (CRS) Companies



PARTNERS

At SIA SMTECH Solutions, we have strategic technology partners that provide excellent services & products. The excellent relationship with our partners "GDS, GSA, BANKS, AIRLINES, Room Suppliers & DMC's helps us having connections with different suppliers, always updated with the latest updates that they might have implemented





www.smtech-solutions.com

info@smtech-solutions.com

TURKEY

KADIKÖY, CADDEBOSTAN MAH, HAMAM SK. NO:34 - D:25 ISTANBUL - TURKEY

\$\lbox\$ +90 (216) 350 01 36
\$\box\$ +90 54 64 280 750

LATVIA

STABU IELA 26 - 2A, LV-1011 - RIGA, LATVIA

LATVIA

(c) +371 67 88 11 82
(c) +371 26 390 277

UAE

TECHNOHUB - G105B, DUBAI SILICON OASIS,

DUBAI - UAE

(c) +971 42 655 940
(c) +971 56 56 53 688

INDIA

3rd Floor, Environ towers, Konappana Agrahara, E.City,

PIN: 560100, BANGALORE

(c) +91 80 411 28 146
(c) +91 89 39 423 592